

# Central Processing System and TIV WAN Customer Service Technical Support



Beginning April 2, 2001  
One Call Does It All!

- ✓ **Single Phone Number.** CPS and TIV WAN phone numbers have been consolidated into a single phone number: **1-800-330-5947.**
- ✓ **New Email Address.** Questions can be emailed to CPSWAN@ncs.com
- ✓ **Free.** No charge for calling CPS/TIV WAN Technical Support.
- ✓ **New hours.** CPS and TIV WAN Technical Support is available Monday – Friday, from 7:00 a.m. to 7:00 p.m. Central Time.

Student Financial Assistance, U.S. Department of Education  
7<sup>th</sup> & D Streets SW, Washington DC 20202

*We Help Put America Through School*